

#### **HEATED TOWEL RACKS** PRODUCT CATALOG 2022.5

























ANTUS COLLECTION STOCKED ITEMS: SPECIAL ORDERS: PAGE 44 PAGE 48

## **HEATED TOWEL RACK** COLLECTIONS

DIGITAL HEAT



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FOR INSTALLATION GUIDES AND TECHNICAL DRAWINGS PLEASE VISIT OUR WEBSITE: www.ambaproducts.com

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#### **WEBSITE LINKS**

CATALOGS: ambaproducts.com/ catalogs SHOWROOM LOCATOR: ambaproducts.com/ showrooms

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## **ABOUT US**



When Amba's founder arrived in the USA from South Africa in 1992 there were many lifestyle changes to acclimate to. One of these differences most South African's (and Europeans in general) enjoy is the use of radiators to warm rooms, and also act as a warming rack for their towels. With a majority of homes running on HVAC units, the average homeowner in the United States wouldn't even have the knowledge of the heated towel rack, let alone include one in their bathrooms.

Having searched far and wide for a heated towel rack, only to find what was available was overpriced, inefficient, and badly-designed, our founder decided that it was time to introduce North America to more accessible options, and to make heated towel racks a standard part of any bathroom design.

Over the past 17 years we've been proud to be one of the first to introduce stylish, affordable, high-end Heated Towel Racks made of the highest quality stainless steel in a variety of finishes. We serve retailers and customers throughout the United States, Canada, Mexico and the Caribbean, with over 2,600 showrooms and a variety of web retailers carrying our products.

Amba's exclusive product ranges are designed with residential and commercial customers in mind. We offer over 150+ unique models, all in stock for quick delivery throughout North America. For those with specific needs we offer a range of special order sizes and finishes to fit any project.

Our dedicated employees have a collective 75 years of experience with Heated Towel Racks, and always go above and beyond to assist our customers: whether its servicing orders or helping with product selection, you'll always speak with a real person when calling us!

#### www.ambaproducts.com

## **WHAT ARE HEATED TOWEL RACKS**

Heated Towel Racks have many different names: Towel Warmers, drying racks or even towel rail radiators. No matter the name, each offers the user a place to hang, dry AND warm their towels. Replace robe hooks and standard towel bars with a more functional and practical product!

ENJOY A WARM TOWEL Straight off the rack ENSURE TOWELS DO NOT STAY DAMP AFTER USE

REDUCE LAUNDRY LOADS BY KEEPING TOWELS FRESH

#### **BATHROOMS**

Heated Towel Racks replace your standard towel bars and provide your bathroom with a stylish and functional upgrade — Step out of your shower and into a warm, fluffy towel! Hang up your wet towels knowing that they will dry out quickly and efficiently. Save your bathrooms from that damp, moldy smell while reducing the need to wash towels as frequently! Larger Heated Towel Racks can even function as space heaters for colder bathrooms and help to reduce humidity. There are other areas of the home that can benefit from a Heated Towel Rack:

#### LAUNDRY ROOMS

Heated Towel Racks can safely dry jeans or more delicate items — some models include a digital heat controller for precise heat control.

#### **MUD ROOMS**

From wet suits and bathing suits to ski jackets and mittens. Give them a place to dry out with a Heated Towel Rack, saving a trip to the laundry hamper!

#### **POOLS & SPAS**

Dry towels and bathing suits for a pool day, or warm bathrobes for that relaxing and much needed spa day.

#### NOT ALL HEATED TOWEL RACKS Are created equal:

There are two main factors which influence how well a Heated Towel Rack performs: total heated surface area and maximum temperature. More bars and closer spacing will result in a faster drying time. The higher the temperature range the warmer and cozier the towel can feel. Models with more bars spaced closer together will result in a warmer towel throughout. Compare a rack's temperature range and configuration of bars to make sure you select the heated towel rack for your needs.

#### **DRYING RACKS**

These models offer a stylish place to hang and dry towels but usually have fewer bars or greater spacing between them. They will keep towels smelling fresh and clean, but will not be as effective at heating towels compared to other models.

## **HOW DO THEY WORK?**



## LF LIQUID-FILLED SYSTEM:

These Heated Towel Racks are filled with a water/glycol mixture. A heating element heats the liquid which then heats the bars. As the liquid warms, it rises, heating the unit from the top down until the entire rack reaches its maximum temperature. This technology will take longer to heat compared to a dry-element system, but is more energy efficient and has a replaceable heating element.

LIQUID-FILLED COLLECTIONS: JEEVES | TRADITIONAL

## **DE** DRY-ELEMENT SYSTEM:

Also known as 'cable-heated' systems, these Heated Towel Racks have a resistance wire running through all horizontal and vertical bars. During operation, the wire gives off heat which is transfered to the bars and then the towels. These units heat up evenly and quickly in about 10-15min. All include on/off switches and some even allow temperature control. DRY-ELEMENT COLLECTIONS: RADIANT | SIRIO | QUADRO | VEGA ANTUS | SOLO | SWIVEL

## HYDRONIC UNITS: SPECIAL ORDER ONLY

Not to be confused with liquid-filled models, hydronic units connect to an open or closed loop system and has hot water running through the unit. This is the same way traditional 'radiators' function — there is no electrical connection to heat the bars. The heat output of hydronic units will depend on the temperature of the water.

These units will require a valve kit which is sold separately.

HYDRONIC SPECIAL ORDER COLLECTIONS: JEEVES | SIRIO | QUADRO | ANTUS 12-14 LEAD TIME | VALVE KIT SOLD SEPARATELY

FOR MORE INFORMATION VISIT: ambaproducts.com/hydronic

#### WHAT ARE THEY MADE OF?

The majority of our Heated Towel Racks are made with the finest 304-grade stainless-steel — this high-quality metal is more resistant to rust and corrosion, perfect for the moisture-filled conditions in which you usually find Heated Towel Racks. If cleaned and maintained properly, our models can remain pristine for many years.

Traditional Collection models are made with high-quality mild steel due to the design requirements for of the finials.



**De HOW IT WORKS** 

#### HOW LONG DOES IT TAKE TO WARM A TOWEL?

As your Heated Towel Rack warms up, it starts to transfer heat to the towel - how long this process takes will depend on the heating technology (Dry Element vs Liquid Filled), how many bars are in contact with the towel and finally the ambient temperature where it is installed. Our Heated Towel Racks are all designed and safe to be left running 24 hours a day. This eliminates the chance of not having a warm, dry towel when desired. Some users choose to connect a programmable or countdown timer to the unit. When using a separate timer, please allow sufficient time for the unit to reach its operating temperature as well as warm your towel. We recommend about 30min + the length of time that specific collection/model takes to heat up.

AMBIENT TEMPERATURE	HEATING TECHNOLOGY	TOWEL THICKNESS	SURFACE AREA
RACKS WILL TAKE LONGER TO	DRY ELEMENT MODELS HEAT	THICKER TOWELS WILL TAKE	MORE BARS TOUCHING A TOWEL
HEAT IN COLDER ROOMS	FASTER THAN LIQUID FILLED	LONGER TO HEAT UP	MEANS FASTER HEAT TRANSFERS



Jeeves Model D (53" tall) with 5 full-sized bath towels — make sure you choose the best size for how many towels you use

## WHAT IS THE BEST WAY TO HANG TOWELS?

To get the most out of a Heated Towel Rack, you want to maximize the surface area contact between the towel and bars. For a typical 2-towel set up on a 20-24" wide model, there are two methods that work well: A) Fold towel in half or thirds width wise (depending on the size) and hang over the top bar, repeat with the second towel on the bottom set of bars; B) Fold the towels length wise in half and hang over the top bar, repeat with second towel side by side. By folding and hanging the towels like this, you create layers which helps retain heat.



TWO EXAMPLES OF HOW TO HANG TOWELS EFFICIENTLY



Some models, like those in the Radiant and Solo collections, are specifically designed to hold 1-2 towels: it is important not to overload these units as it can cause heat to build up and may cause towel discoloration

See individual models for number of towels recommended

## **CONTROLS - ALL COLLECTIONS**

There are many ways to control your Heated Towel Rack: Turn your Heated Towel Rack on and off, or control when and for how long it stays on for with our range of control accessories. Even if your model features an integrated switch, these extra controls can help optimize your usage or add extra convenience. Controllers on this page are sold separately.





#### 7 DAY / 24 HOUR PROGRAMMABLE TIMERS

Program your Heated Towel Rack to turn on and off based on your schedule.

We recommend programming these timers to turn the unit on 1-2 hours before you intend to use your towel, and to turn off 1-2 hours after — This allows sufficient time for the unit to reach its top temperature to best warm and dry your towel.

Both timers work the same way and can be set to manual mode, making them operate like a standard on/off switch.

Hardwired Programmable Timer Includes Light Almond / Ivory / White control panel cover options.



#### WIFI SMART SWITCH

Program Heated Towel Racks to turn on and off using your smart device. Recommended for those with regular schedules looking to automate their bathroom routine. Use your voice with Hey Google, Amazon Alexa or Apple Siri to control connected devices. Use the My Leviton app on a smartphone, tablet or computer to control and adjust schedules when away from home or anywhere you have access to the Internet.



#### **COUNTDOWN TIMER**

Turn your Heated Towel Rack on for a specific amount of time: 2, 4, 8, or 12 hours – great for those who do not want to leave their units on continuously. The unmarked button operates as a standard on/off switch.

Includes Light Almond / Ivory / White control panel cover options.



#### **PILOT LIGHT SWITCH**

A rocker-style on/off switch with indicator light — know if your Heated Towel Rack is on from a glance. This control pairs well with Jeeves and Traditional Collection models, which do not have integrated switches.

Available in Almond / White

## **DIGITAL HEAT CONTROLLER**

## SIRIO | QUADRO | VEGA | ANTUS



#### **DIGITAL HEAT CONTROLLER**

ATW-DHC-P ATW-DHC-B ATW-DHC-MB ATW-DHC-O ATW-DHC-W ATW-DHC-SB



#### REMOTELY WIRED DIGITAL HEAT CONTROLLER

ATW-DHCR-P ATW-DHCR-B ATW-DHCR-MB ATW-DHCR-0 ATW-DHCR-W ATW-DHCR-SB

MAX ELECTRICAL LOAD: UP TO 1200 WATTS | 10 AMPS

#### **DIGITAL HEAT CONTROLLER**

These controllers allow control of heat with nine different settings. It also functions as a standard on/ off switch. Adjust the heat level with a push of a button allowing for flexible use of your Heated Towel Rack under any condition! Turn down the heat level to dry delicates like silk or turn it up to get a quick blast of warmth before a shower or bath. While we highly recommend using the Digital Heat Controller with all included models, it is possible to use a standard single gang box pushbutton switch instead. (Sold separately).

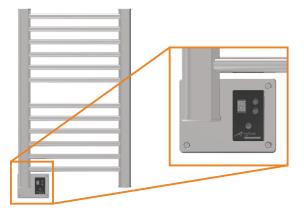
#### **REMOTELY-WIRED DIGITAL HEAT CONTROLLER**

The optional Remotely Wired Digital Heat Controller [DHC] provides the same function as the standard DHC, but with the convenience of being able to locate it separate from the unit. Whether its to the side or on an opposite wall, the only limitation is connecting the wires to the unit behind the wall. This model would replace the standard DHC with a blank cover plate behind the unit and the Remote DHC box to be located where desired.



BOTH THE DIGITAL HEAT CONTROLLER AND REMOTELY WIRED DIGITAL HEAT CONTROLLER CAN BE WIRED WITH TIMERS FOR ADDED CONTROL.

#### THE DIGITAL HEAT CONTROLLER IS NOT COMPATIBLE WITH: JEEVES | SOLO | SWIVEL | TRADITIONAL | RADIANT



For left side electrical requests, the orientation of the DHC does not change, it is simply moved to the lower left side of the unit.

# CONTROLS

## **FINISHES**

WE OFFER A WIDE RANGE OF FINISHES FOR EACH OF OUR HEATED TOWEL RACK COLLECTIONS TO ACCOMPANY ANY STYLE. FINISH AVAILABILITY WILL DEPEND ON THE COLLECTION WE DO OFFER SOME FINISHES AS SPECIAL ORDER OPTIONS.

TOM COLOR NG RAL CODE	BRUSHED NICKEL	POLISHED NICKEL	POLISHED GOLD	SATIN BRASS	GLOSSY WHITE	OIL-RUBBED BRONZE	MATTE BLACK	BRUSHED	POLISHED	
					$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	JEEVES
<b>S</b>	S	<b>S</b>	<b>S</b>		2	$\checkmark$	<b>\$</b>	$\checkmark$	<b>\</b>	SIRIO
<u></u>	<b>\</b>	<b>\</b>	<b>S</b>	<b>S</b>	<b>S</b>	<b>S</b>		<b>\</b>	<b>\</b>	QUADRO
	<b>S</b>	<b>\</b>	Ś	<b>S</b>	$\checkmark$	<b>S</b>		<b>\</b>	<b>\</b>	VEGA
<b>\$</b>								<b>\</b>	<b>\</b>	ANTUS
			-	-			-	<b>\</b>	<b>\</b>	RADIANT
								<b>\</b>	<b>\</b>	SOLO
								$\checkmark$	<b>\</b>	SWIVEL
	<b>\</b>	$\checkmark$								TRADITIONAL
		✓								SWIVEL



Finish is stocked for all models in this collection

S SPECIAL ORDER

## Finish is available as a special order for all models

Carries a 12–16 week lead time, upcharge based upon finish and model.

**MODEL-SPECIFIC** 

Finish is only available in select models within this collection

See collection page for details on included models.



RAL Colors, the European equivalent to Pantone Colors, are available in the Sirio, Quadro & Vega Collections.

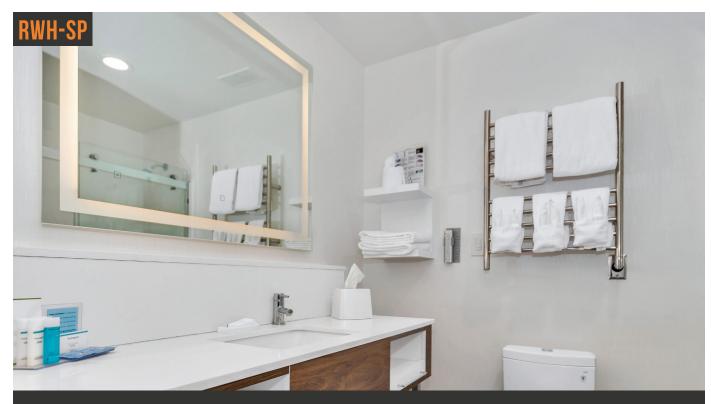
WE ALSO OFFER PVD FINISHES AND CAN MATCH MANY MANUFACTURER'S FINISHES. PRICING AND LEAD TIME UPON REQUEST.

## **PROJECT SPOTLIGHTS**

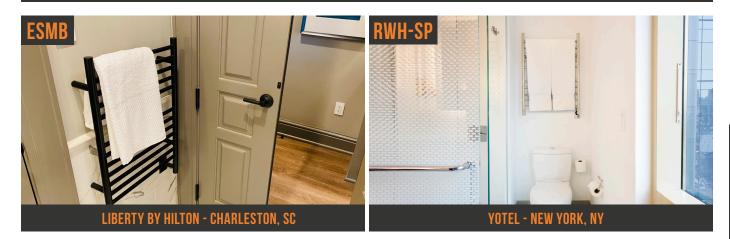


**SPECTATOR HOTEL - CHARLESTON, SC** 

FOX HILL CUSTOM HOMES - FRANKTOWN, CO



## HAMPTON INN - TRAVELER'S REST, SC



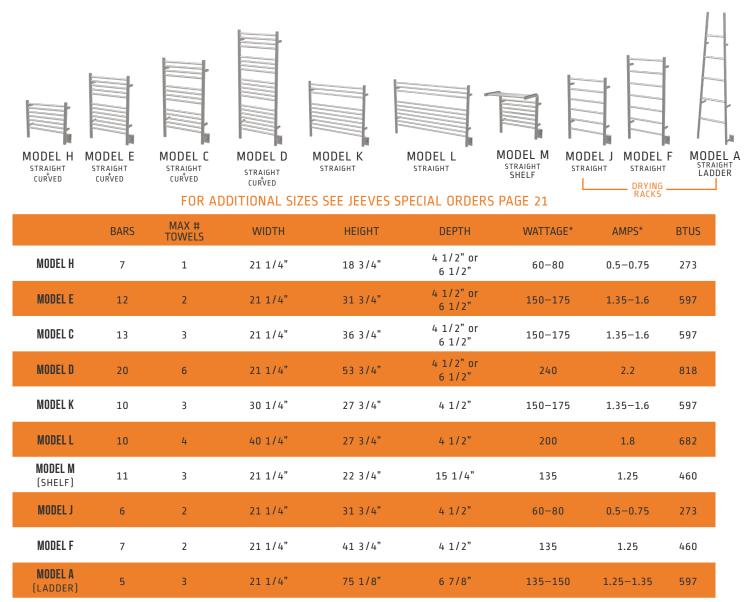
PROJECTS











\*WATTAGE AND AMPERAGES VARY BY FINISH. COLORED FINISHES [MATTE BLACK, ORB & WHITE] MAY HAVE HIGHER WATTAGES TO ACCOUNT FOR COATING OF BARS.



BRUSHED

MB MATTE BLACK **OIL-RUBBED BRONZE** 

Π

**GLOSSY WHITE** 

W

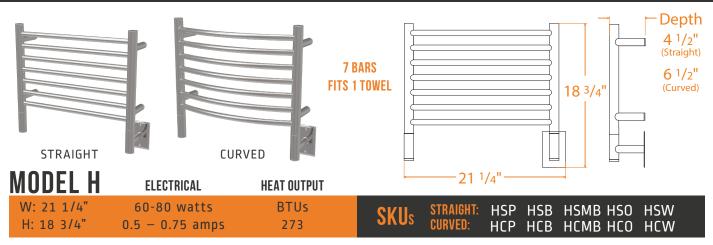
The Jeeves Collection is our flagship Heated Towel Rack – a timeless hardwired towel warmer design that is efficient, reliable, and long-lasting. These liquid-filled towel racks can easily accommodate large towels, and make the perfect addition to any style of bathroom. All Jeeves models self-regulate to maintain the ideal internal temperature while reducing power consumption. These units have the benefit of a replaceable heating element and can be wired on the left side as well. Requires a switch or timer to control which can be purchased separately.

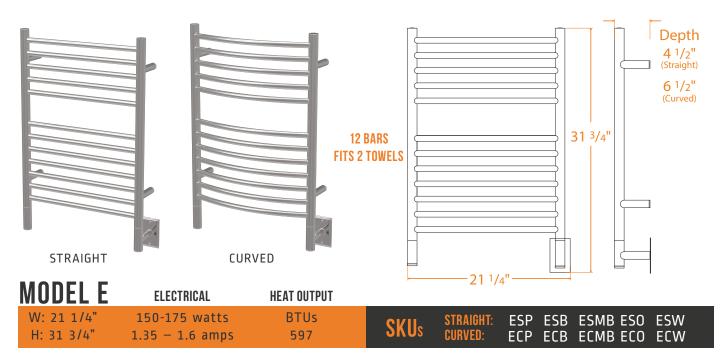


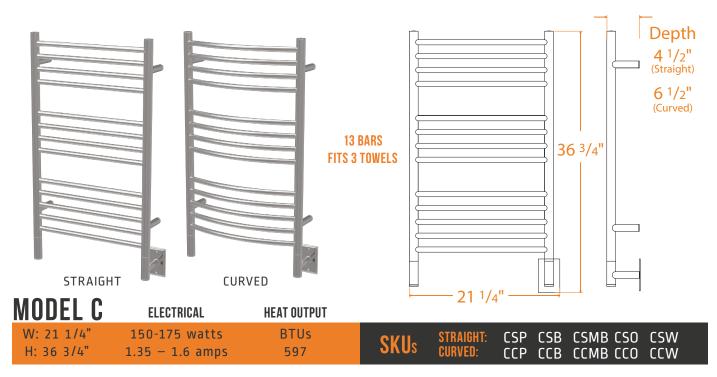
Each of the Jeeves Collection models SKU reflects the model, choice of curved or straight bars, and finish.

## **JEEVES COLLECTION**

FOR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Jeeves



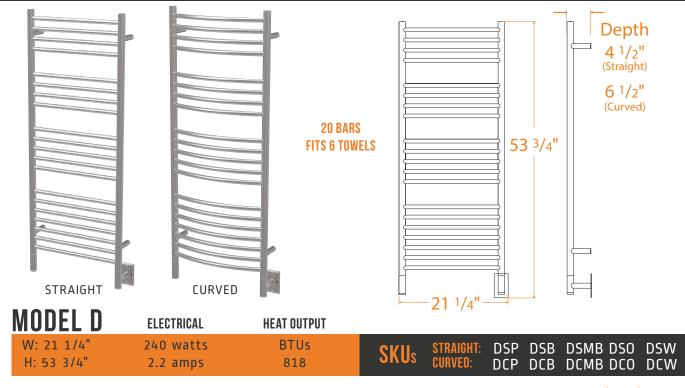




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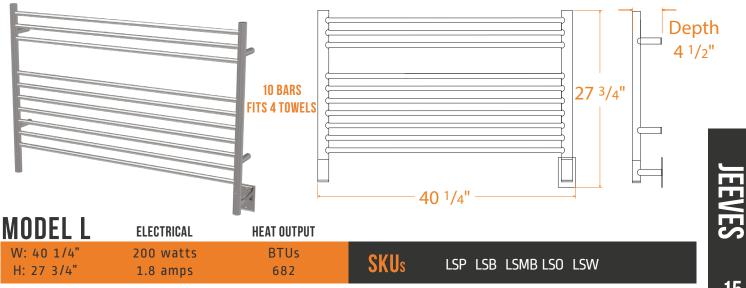
SKU: Model Letter + Bar Style Option + Finish | example: DCMB for Model D with curved bars in Matte Black

PLEASE NOTE - PRODUCT SPECS ARE SUBJECT TO CHANGE WITHOUT NOTICE - PLEASE REFER TO FULL TECHNICAL DRAWINGS ON WEBSITE FOR ACCURATE DIMENSIONS





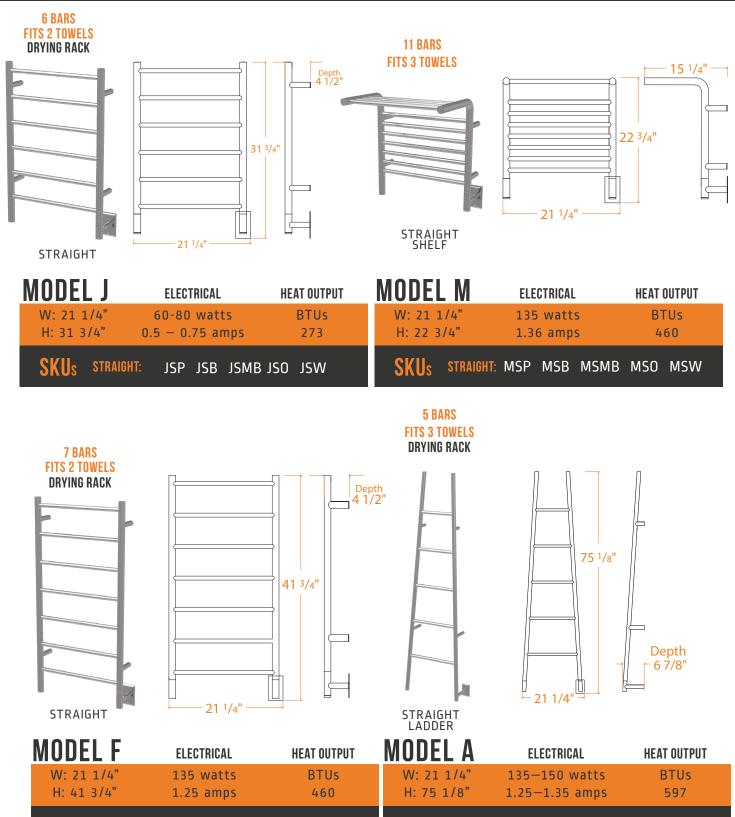
	ELECTRICAL	HEAT UUTPUT	
W: 30 1/4"	150—175 watts	BTUs	
H: 27 3/4"	1.35—1.6 amps	597	SKUs ksp ksb ksmb kso ksw



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## **JEEVES COLLECTION**

FOR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Jeeves



#### **DRYING RACKS**

With fewer bars and larger spacing, these models are considered 'Drying Racks' and may not be capable of heating larger towels as efficiently as other models in the Jeeves Collection.

**SKU**s

STRAIGHT: ASP ASB ASMB ASO ASW

PLEASE NOTE - PRODUCT SPECS ARE SUBJECT TO CHANGE WITHOUT NOTICE - PLEASE REFER TO FULL TECHNICAL DRAWINGS ON WEBSITE FOR ACCURATE DIMENSIONS

16

**SKU**s

STRAIGHT:

FSP FSB FSMB FSO FSW





A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



Replace the single gang plate included with all Jeeves models with the double gang plate to conveniently locate the controller adjacent to the unit.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power. FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8



Regular bracket packs are included with all models. Shorter and longer bracket packs are available to accommodate variations in the wall profile or to increase/decrease the projection of the unit from the wall.



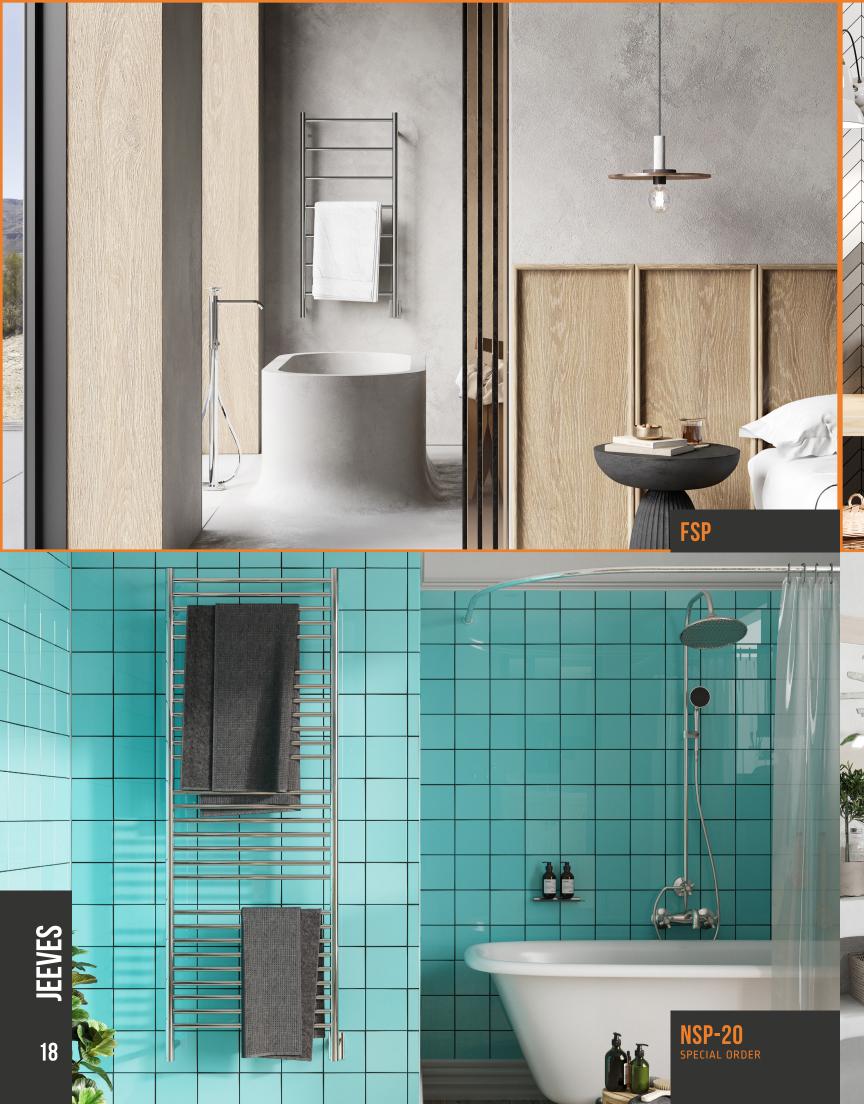
Jeeves Double Gang Plate (Brushed) + Pilot Light Switch

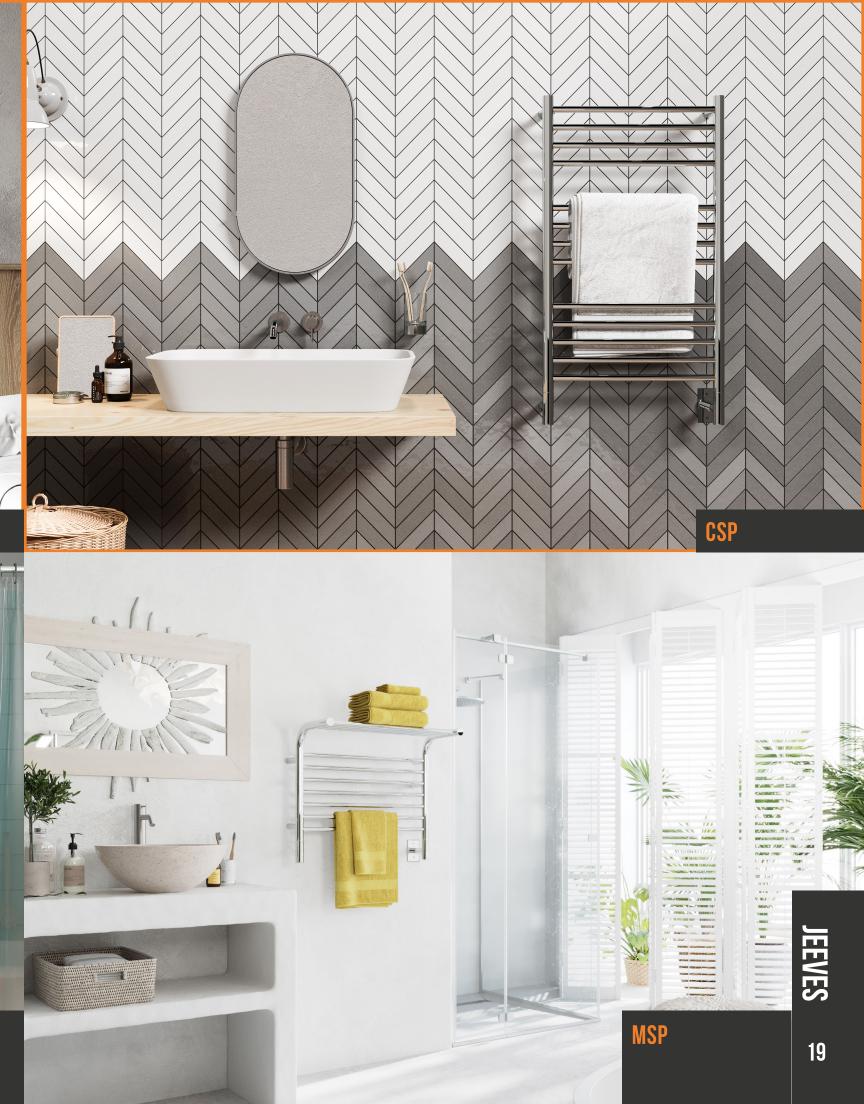


Attaches to most Jeeves models and allows bathrobes to be hung easily. (Not compatible with Models J / F / A)



Jeeves Bathrobe Hanger (Polished)





## **JEEVES WET RATED KIT**

The Jeeves Wet-rated Kit is a optional UL certified upgrade kit that allows for the installation of any Jeeves towel warmer in a 'wet area.' These include but are not limited to above a bathtub, in a shower alcove or walkin shower stall, or in a wet room. Following proper installation, the wetrated kit ensures any Jeeves towel warmer is safe to use in these areas.

#### WET RATED KIT IS SOLD SEPERATELY

#### KIT RATED FOR ZONES 1 & 2

MAKE SURE YOU CONSULT LOCAL ELECTRICAL CODE TO CONFIRM INSTALLATION

KIT INCLUDES:





L-TUBE

COVER PLATE WITH GROMMET



BLACK SLEEVE

COVER GASKET

NOTE: WATERPROOF WIRE CONNECTORS ARE RECOMMENDED BUT NOT INCLUDED

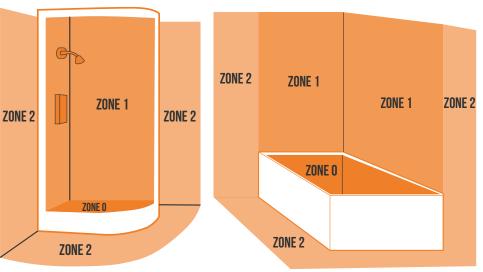
#### FINISH SKUS:



OIL-RUBBED BRONZE GLOSSY WHITE AJ-WRK-O AJ-WRK-W



Jeeves Model ECP with the AJ-WRK-P Wet-Rated Kit Installed

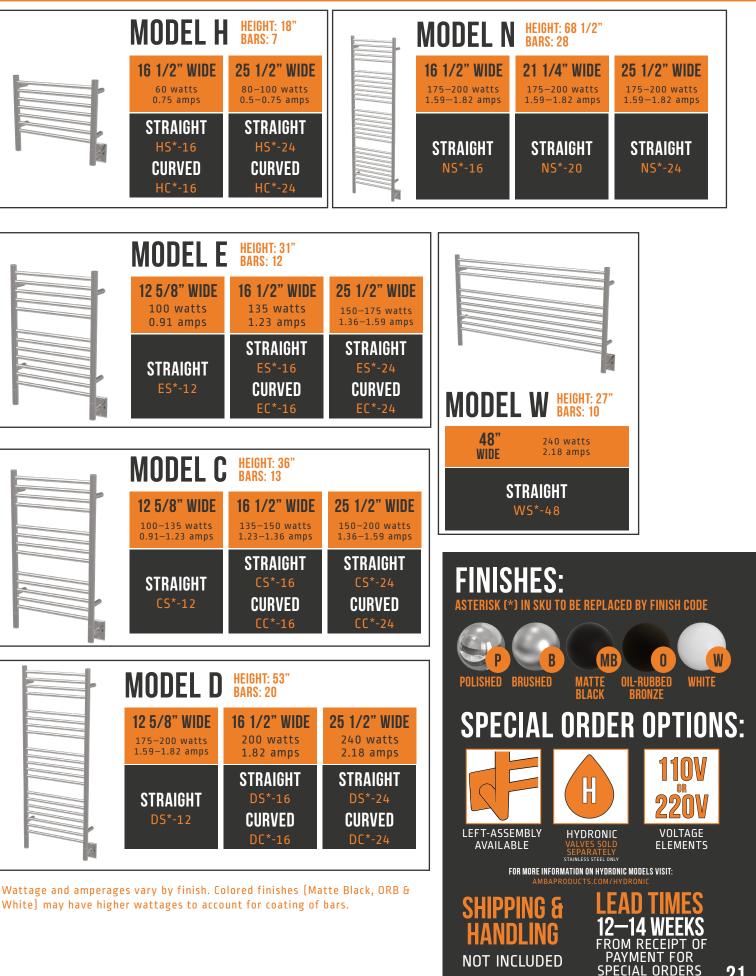




Jeeves Model DSMB with the AJ-WRK-MB Wet-Rated Kit Installed

≥ WET RATED KI

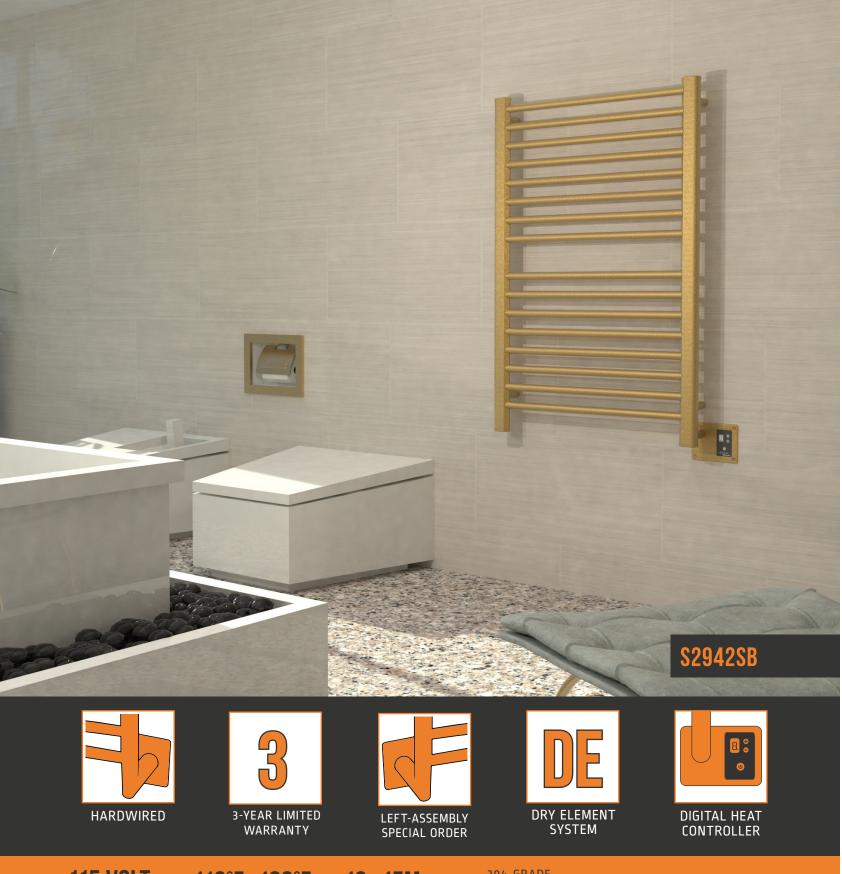
## JEEVES SPECIAL ORDERS











**115 VOLT** STANDARD VOLTAGE

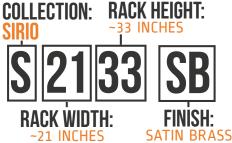


10-15M WARM-UP TIME 304-GRADE STAINLESS STEEL

STOCKED ITEMS: PAGE 23 SPECIAL ORDER ITEMS: PAGE 27

## SIRIO COLLECTION





The SKU identifies the collection + the general dimensions of the unit itself + finish code. Unit dimensions will vary from overall dimensions depending on the controller.

	BARS	MAX # TOWELS	RAIL WIDTH	RAIL HEIGHT	OVERALL WIDTH	OVERALL HEIGHT	DEPTH	WATTAGE	AMPS	BTUS
S2121	8	1	21"	21 3/8"	21 3/8"	23 3/8"	4"	115	1	392
S2133	12	2	21"	33 1/4"	24 5/8"	35 1/8"	4"	172	1.50	586
S2142	16	4	21"	42 5/8"	24 5/8"	44 5/8"	4"	232	2	791
S2921	8	1	28 7/8"	21 5/8"	32 1/2"	23 3/8"	4"	148	1.30	505
S2933	12	4	28 7/8"	33 1/4"	32 1/2"	35 1/8"	4"	232	2.00	791
S2942	16	4	28 7/8	42 5/8"	32 1/2"	44 5/8"	4"	296	2.60	1009

#### FOR ADDITIONAL SIZES SEE OUR SPECIAL ORDER PAGE 27



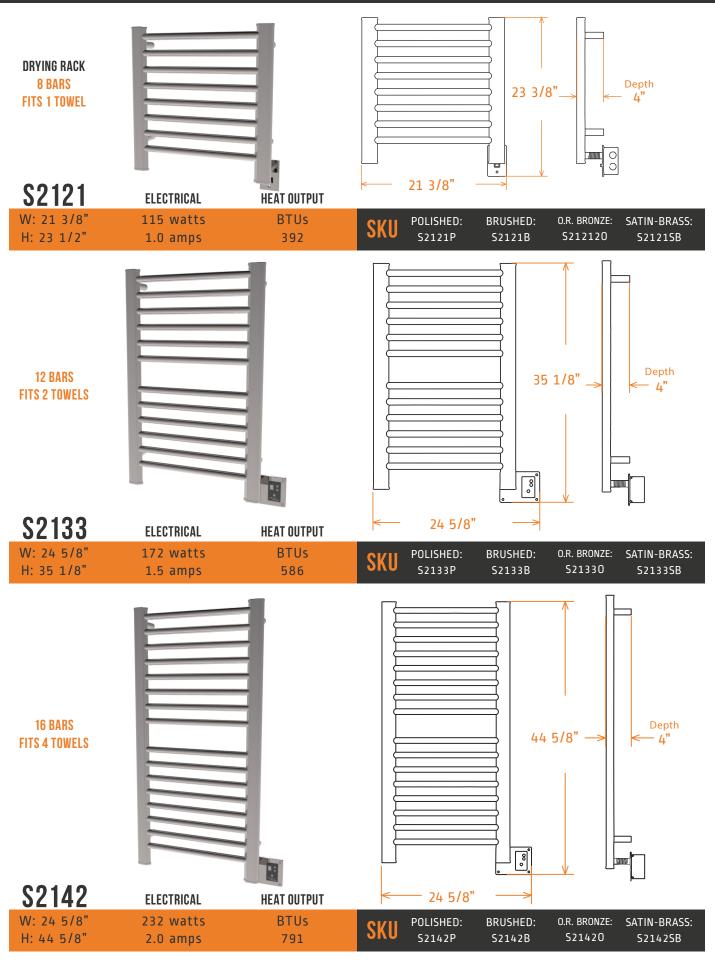
The stylish, Italian-made Sirio Collection features a contemporary design with round horizontal bars. This versatile collection is perfect for drying and warming towels. Made of high quality stainless steel, the Sirio Collection is offered in brushed, polished, oil rubbed bronze and satin brass finishes. We offer additional sizes and colors as special order items. Each Sirio (excluding S2121) includes a digital heat controller, allowing the choice of 9 different heat levels.

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## **SIRIO COLLECTION**

FOR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Sirio

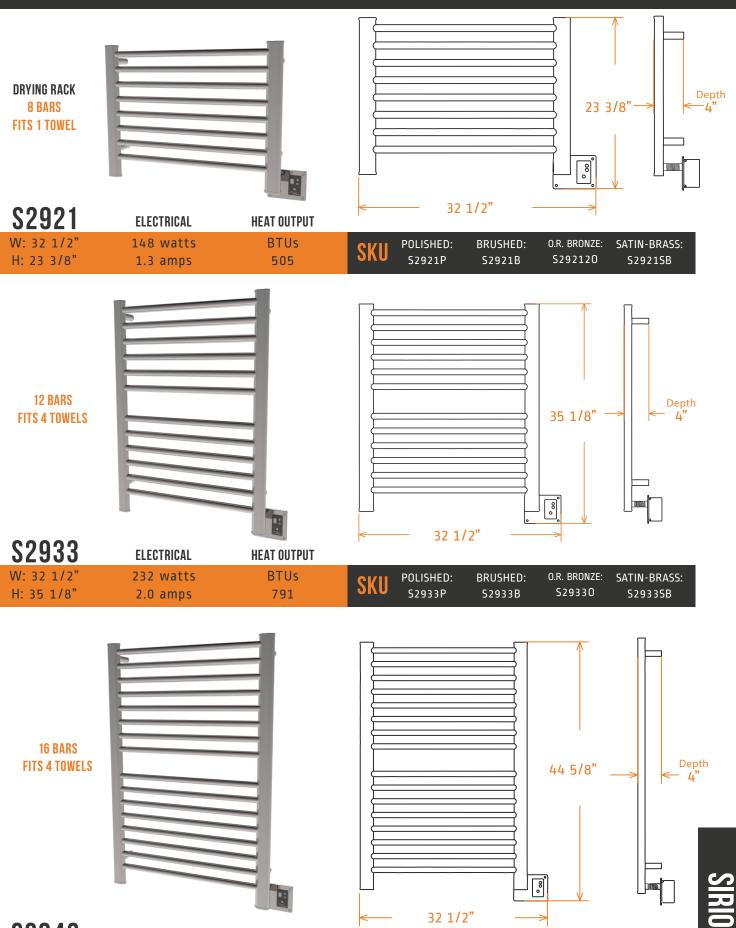
**STOCKED ITEMS** SEE PAGE 27 FOR SPECIAL ORDERS



**SIRIO** 

SKU: S + Model Number + Finish Code | example: S2921B for Sirio S2921 in Brushed

PLEASE NOTE - PRODUCT SPECS ARE SUBJECT TO CHANGE WITHOUT NOTICE - PLEASE REFER TO FULL TECHNICAL DRAWINGS ON WEBSITE FOR ACCURATE DIMENSIONS



32 1/2" S2942 HEAT OUTPUT ELECTRICAL W: 32 1/2" **BTUs** 296 watts POLISHED: O.R. BRONZE: SATIN-BRASS: **BRUSHED**: **SKU** H: 44 5/8" S2942P S29420 S2942SB 2.60 amps 1009 S2942B





A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.



Attaches to Sirio towel racks and offers a place to hang a bathrobe or other clothes.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8





Replacement digital heat controller that comes standard with all Sirio Collection models (excluding S2121)

ATW-DHC-O

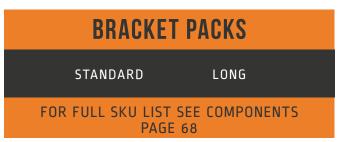
ATW-DHC-SB



Replaces the standard Digital Heat Controller with a single-gang box and a separate controller that can be wired remotely of the unit.



Replacement Push Button Switch and cover plate (can be used instead of DHC)



Replacement bracket packs for mounting Sirio models

## **SIRIO SPECIAL ORDERS**

	18 5/8"	23 3/8"	<b>HEIGH</b> 35 1/8"	IT 44 5/8"	56 3/8"	61 1/8"
	10 57 0	25 570	55 170	44 570	30 370	01 1/0
20 5/8"	S1716	S1721	S1733	S1742	S1754	S1759
<b>IIDTH</b> 24 5/8"	S2116	S2121 STOCKED ITEM [Ships in 1-2 Days]	S2133 STOCKED ITEM (Ships in 1-2 Days)	S2142 STOCKED ITEM (Ships in 1-2 Days)	S2154	S2159
WIDT 28 1/2" 24	S2516	S2521	S2533	S2542	S2554	S2559
32 1/2"	S2916	S2921 STOCKED ITEM (Ships in 1-2 Days)	S2933 STOCKED ITEM (Ships in 1-2 Days)	S2942 STOCKED ITEM (Ships in 1-2 Days)	S2954	S2959
'	MEASU	REMENTS REFLE	CT OVERALL DI	MENSIONS, UNIT	DIMENSIONS MA	Y VARY













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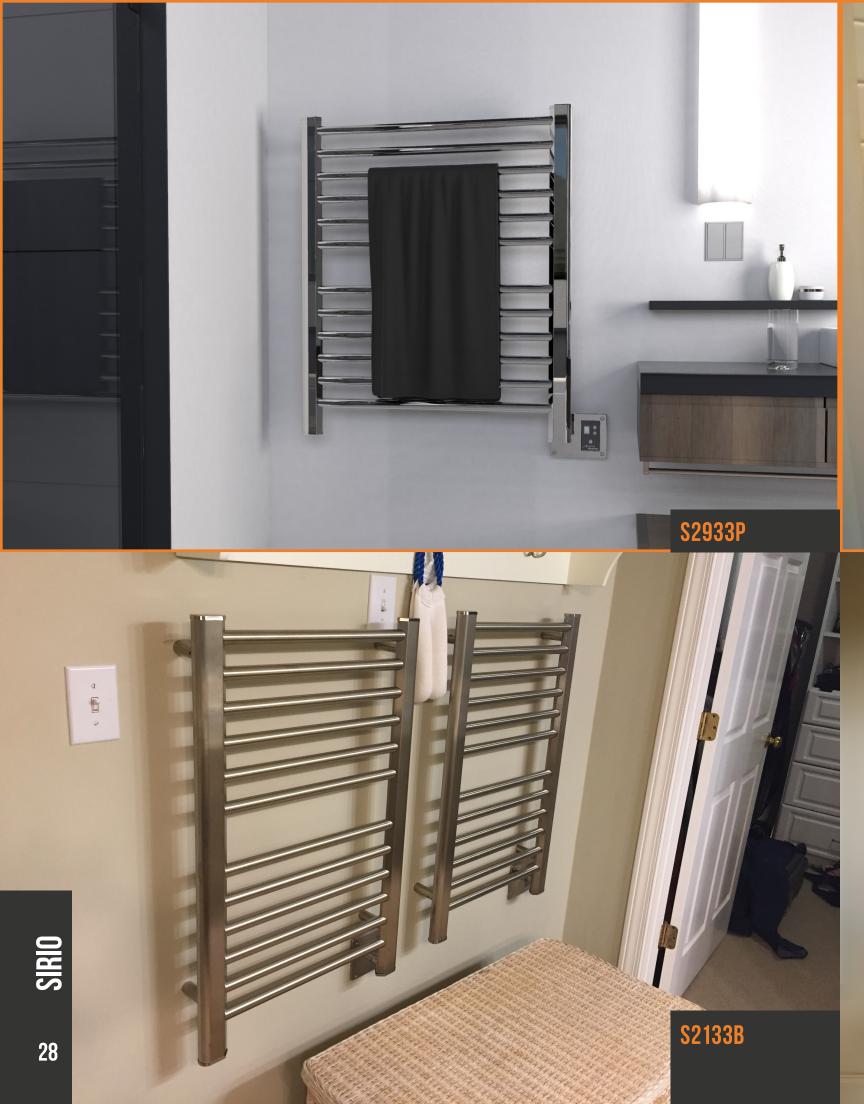
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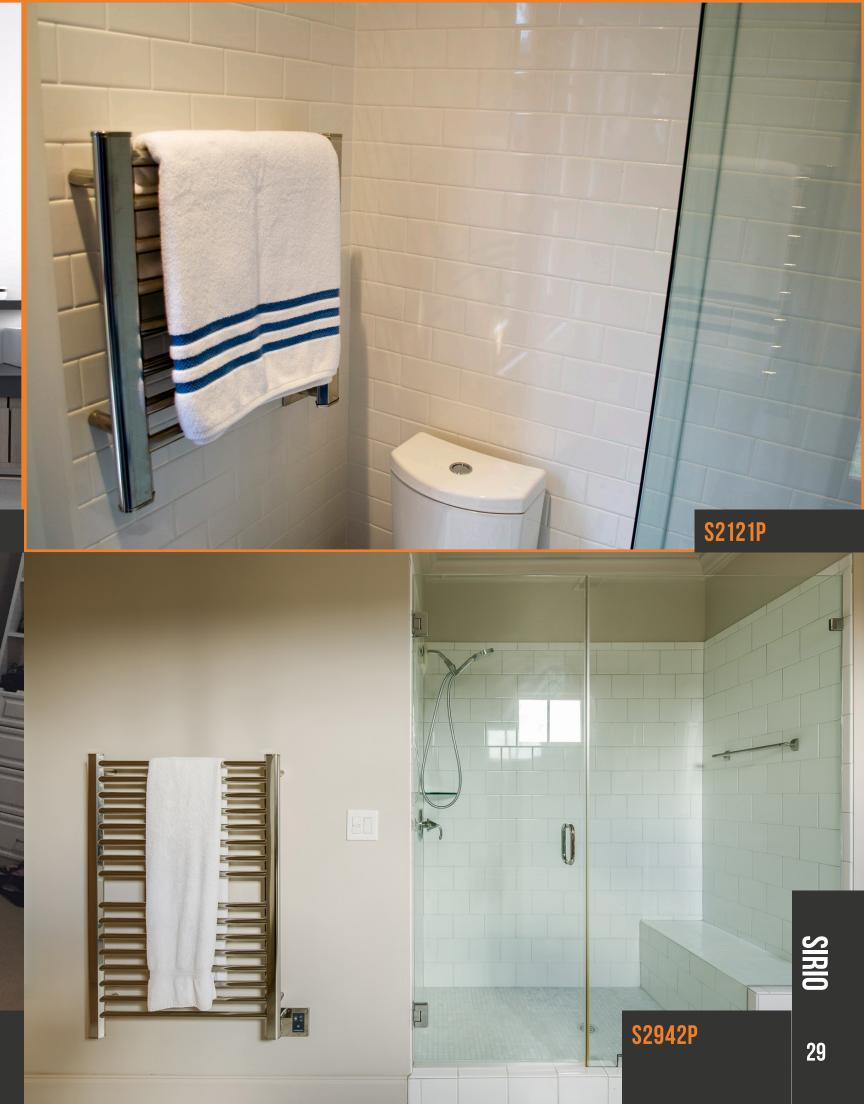
**S5721** 59 7/8" x 22"

FROM RECEIPT OF PAYMENT FOR SPECIAL ORDERS



27







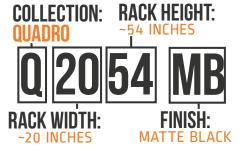






## QUADRO COLLECTION





The SKU identifies the collection + the general dimensions of the unit itself + finish code. Unit dimensions will vary from overall dimensions depending on the controller.

	BARS	MAX # TOWELS	RAIL WIDTH	RAIL HEIGHT	OVERALL WIDTH	OVERALL HEIGHT	DEPTH	WATTAGE	AMPS	BTUS
Q2016	б	1	20 1/2"	16 3/4"	21 1/8"	18 7/8"	4 1/8"	92	0.8	314
Q2033	12	2	20 1/2"	33 1/4"	24 3/8"	35 3/8"	4 1/8"	172	1.5	586
Q2042	16	4	20 1/2"	42 5/8"	24 3/8"	44 3/4"	4 1/8"	232	2.0	791
Q2054	20	б	20 1/2"	54 1/2"	24 3/8"	56 5/8"	4 1/8"	296	2.6	1009
Q2833	12	4	28 1/2"	33 1/4"	32 1/4"	35 3/8"	4 1/8"	232	2.0	791
Q2842	16	4	28 1/2"	42 5/8"	32 1/4"	44 3/4"	4 1/8"	296	2.6	1009

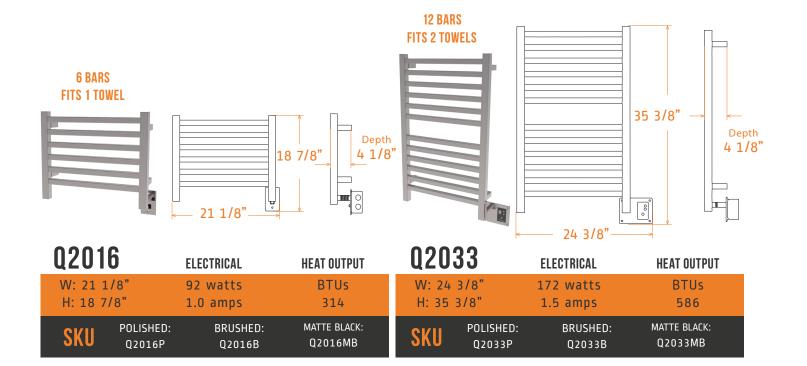
FOR ADDITIONAL SIZES SEE OUR SPECIAL ORDER PAGE 35



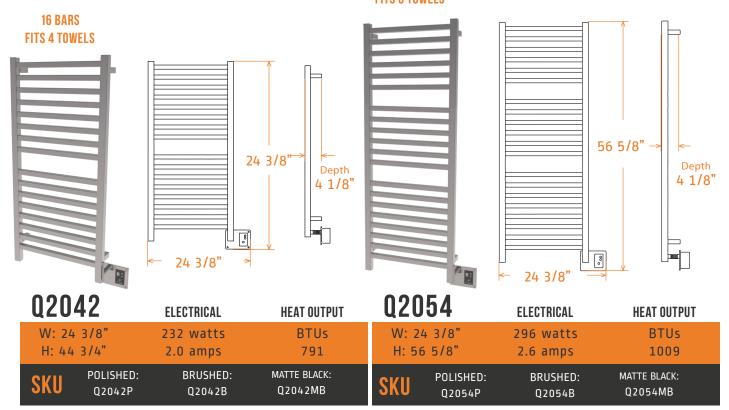
The stylish, Italian-made Quadro Collection features a modern design with square bars. This versatile collection is perfect for drying and warming towels. Made of high quality stainless steel, the Quadro Collection is offered in polished, brushed, and matte black finishes. We offer additional sizes and colors as special order items. Each Quadro (excluding Q2016) includes a digital heat controller, allowing the choice of 9 different heat levels.



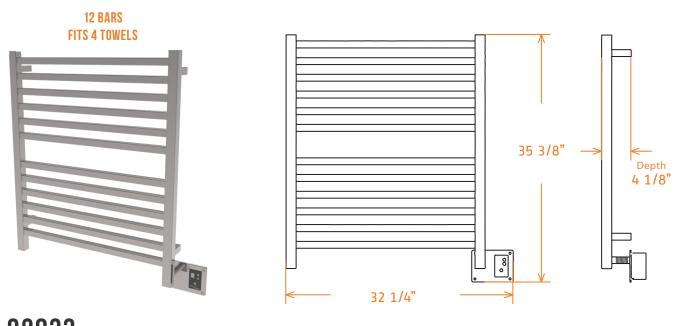
FOR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Quadro



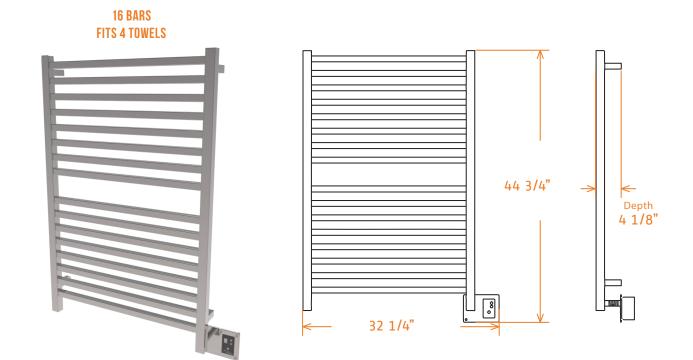
#### 20 BARS Fits 6 towels



SKU: Q + Model Number + Finish Code | example Q2842P for Quadro Q2842 in Polished



U2833	ELECTRICAL	HEAT OUTPUT				
W: 32 1/4"	232 watts	BTUs	SKU	POLISHED:	BRUSHED:	MATTE BLACK:
H: 35 3/8"	2.0 amps	791		Q2833P	Q2833B	Q2833MB



Q2842	ELECTRICAL	HEAT OUTPUT				
W: 32 1/4"	296 watts	BTUs	SKU	POLISHED:	BRUSHED:	MATTE BLACK:
H: 44 3/8"	2.6 amps	1009		Q2842P	Q2842B	Q2842MB

# QUADRO





A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.



Attaches to Quadro towel racks and offers a place to hang a bathrobe or other clothes.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8







Replacement digital heat controller that comes standard with all Quadro Collection models (excluding Q2016)



Replaces the standard Digital Heat Controller with a single-gang box and a separate controller that can be wired remotely of the unit.

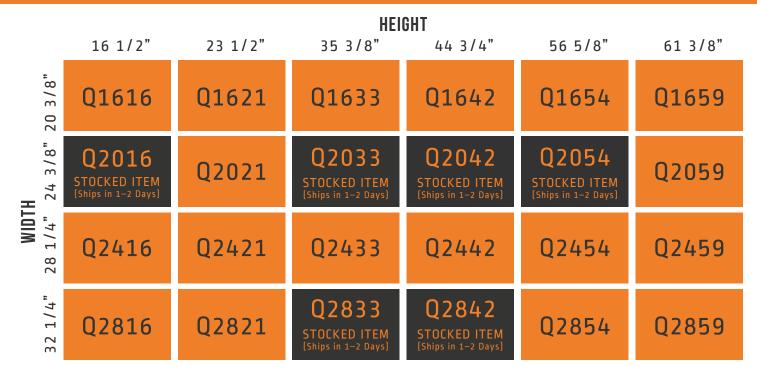


Replacement Push Button Switch and cover plate (can be used instead of DHC)



Replacement bracket packs for mounting Quadro models

## **QUADRO SPECIAL ORDERS**



#### MEASUREMENTS REFLECT OVERALL DIMENSIONS, UNIT DIMENSIONS MAY VARY



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#### **LEAD TIMES** 12—14 WEEKS

FROM RECEIPT OF PAYMENT FOR SPECIAL ORDERS



FOR MORE INFORMATION ON HYDRONIC MODELS VISIT: Ambaproducts.com/hydronic







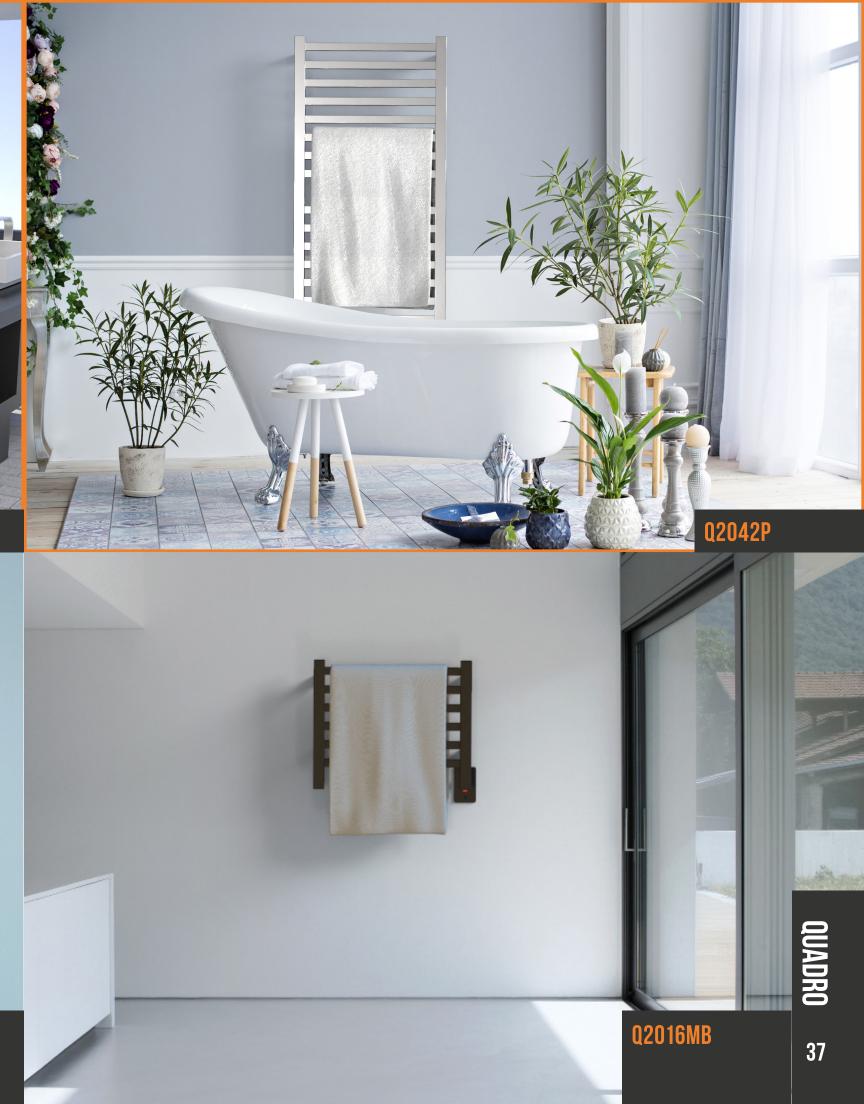


Q2033P

6

1×2

Y.









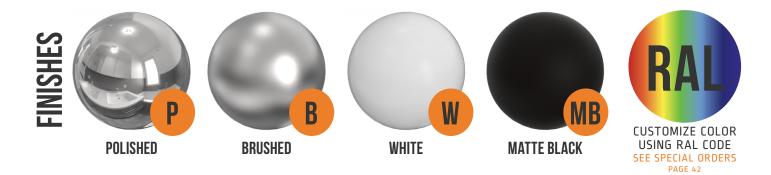


# **VEGA** COLLECTION



	BARS	MAX # TOWELS	RAIL WIDTH	RAIL HEIGHT	OVERALL WIDTH	OVERALL HEIGHT	DEPTH	WATTAGE	AMPS	BTUS
V2338	8	4	22 7/8"	37 1/4"	26 1/4"	39"	3 5/8"	250	2.17	853
V2356	12	6	22 7/8"	55 7/8"	26 1/4"	57 3/4"	3 5/8"	370	3.21	1262

#### FOR ADDITIONAL SIZES SEE OUR SPECIAL ORDER PAGE 42



The stylish, Italian-made Vega Collection features a modern design with large horizontal panels rather than bars that are perfect for drying and warming towels thanks to their added surface area. Made of high quality stainless steel, the Vega Collection is offered in polished, brushed, white, and matte black. We offer additional sizes and colors as special order items. Each Vega includes a digital heat controller, allowing the choice of 9 different

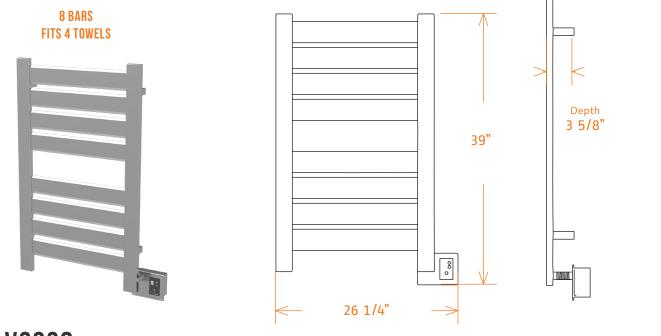
heat levels.

VEGA

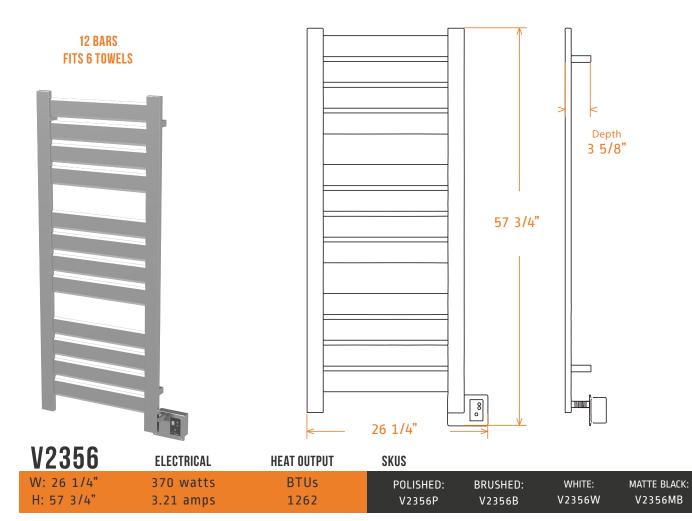
## **VEGA COLLECTION**

FOR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Vega

**STOCKED ITEMS** SEE PAGE 42 FOR SPECIAL ORDERS



V2338	ELECTRICAL	HEAT OUTPUT	SKUS			
W: 26 1/4"	250 watts	BTUs	POLISHED:	BRUSHED:	WHITE:	MATTE BLACK:
H: 39"	2.17 amps	853	V2338P	V2338B	V2338W	V2338MB



SKU: V + Model Number + Finish Code | example V2356W for Vega V2356 in White PLEASE NOTE - PRODUCT SPECS ARE SUBJECT TO CHANGE WITHOUT NOTICE - PLEASE REFER TO FULL TECHNICAL DRAWINGS ON WEBSITE FOR ACCURATE DIMENSIONS





A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



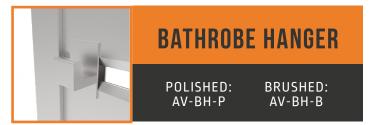
Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.



Attaches to Vega towel racks and offers a place to hang a bathrobe or other clothes.

#### FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8







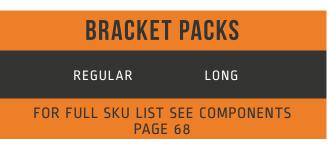
Replacement digital heat controller that comes standard with all Vega Collection models.



Replaces the standard Digital Heat Controller with a single-gang box and a separate controller that can be wired remotely of the unit.



Replacement Push Button Switch and cover plate (can be used instead of DHC)



Replacement bracket packs for mounting Vega models

## **VEGA SPECIAL ORDERS**



MEASUREMENTS REFLECT OVERALL DIMENSIONS, UNIT DIMENSIONS MAY VARY



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# ANTUS COLLECTION





The SKU identifies the collection + the general dimensions of the unit itself + finish code. Unit dimensions will vary from overall dimensions depending on the controller.

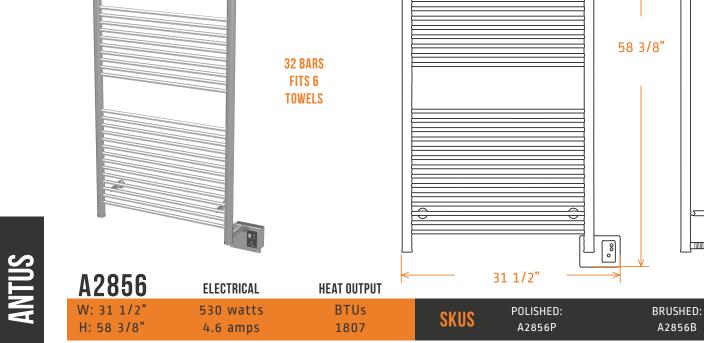
	BARS	MAX # TOWELS	RAIL WIDTH	RAIL HEIGHT	OVERALL WIDTH	OVERALL HEIGHT	DEPTH	WATTAGE	AMPS	BTUS
A2056	32	б	19 5/8"	56 1/4"	23 5/8"	58 3/8"	4 5/16"	400	3.5	1364
A2856	32	6	27 1/2"	56 1/4"	31 1/2"	58 3/8"	4 5/16"	530	4.6	1807

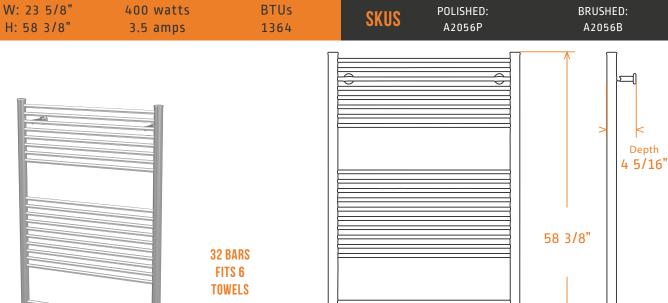
#### FOR ADDITIONAL SIZES SEE OUR SPECIAL ORDER PAGE 48



The stylish, Italian-made Antus Collection features a contemporary design with round horizontal bars. This versatile collection is perfect for drying and warming towels. Made of high quality stainless steel, the Antus Collection is offered in brushed and polished stainless steel. We offer additional sizes as special order items. Each Antus includes a digital heat controller, allowing the choice of 9 different heat levels.

PLEASE NOTE - PRODUCT SPECS ARE SUBJECT TO CHANGE WITHOUT NOTICE - PLEASE REFER TO FULL TECHNICAL DRAWINGS ON WEBSITE FOR ACCURATE DIMENSIONS

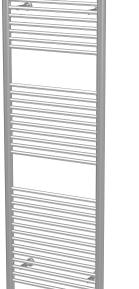


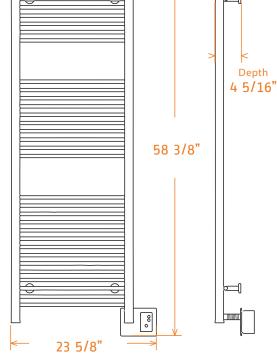


0 0 A2056 23 5/8" **ELECTRICAL HEAT OUTPUT** 

**32 BARS** 

FITS 6 **TOWELS** 





FOR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Antus

**STOCKED ITEMS** SEE PAGE 48 FOR SPECIAL ORDERS

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A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.



Attaches to Antus towel racks and offers a place to hang a bathrobe or other clothes.





ATW-DHC-P ATW-DHC-B

Replacement digital heat controller that comes standard with all Antus Collection models



Replaces the standard Digital Heat Controller with a single-gang box and a separate controller that can be wired remotely of the unit.



Replacement Push Button Switch and cover plate (can be used instead of DHC)



Replacement bracket packs for mounting Antus models

## ANTUS SPECIAL ORDERS

	42 3/8"	50 3/8	<b>HEIGH</b> 58 3/8"	<b>T</b> 66 1/2"	74 1/2"	82 1/2"
=		50 57 6	50 57 0	00 172	74 172	02 172
19 5/8"	A1640	A1648	A1656	A1664	A1672	A1680
23 5/8"	A2040	A2048	A2056 STOCKED ITEM (Ships in 1-2 Days)	A2064	A2072	A2080
WIDTH " 27 1/2"	A2440	A2448	A2456	A2464	A2472	A2480
W "1/2"	/120.10	A2848	A2856 STOCKED ITEM (Ships in 1-2 Days)	A2864	A2872	A2880
35 3/8"	113240	A3248	A3256	A3264	A3272	A3280
39378"	//3340	A3548	A3556	A3564	A3572	A3580

MEASUREMENTS REFLECT OVERALL DIMENSIONS, UNIT DIMENSIONS MAY VARY







**38 BARS** 

44 BARS

50 B	ARS
	3
	, >
	4

SHIPPING & HANDLING NOT INCLUDED



FOR SPECIAL ORDERS

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VOLTAGE

ELEMENTS

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AND SPECIFICATIONS

**FINISHES:** 







AVAILABLE







FOR MORE INFORMATION ON HYDRONIC MODELS VISIT:

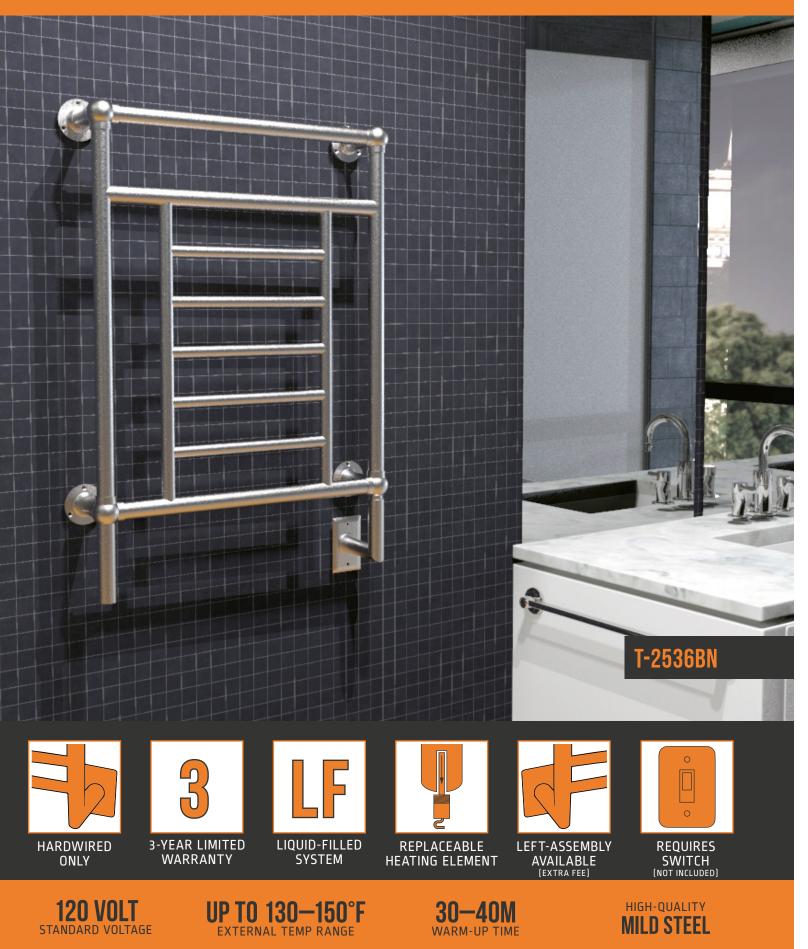
ANTUS

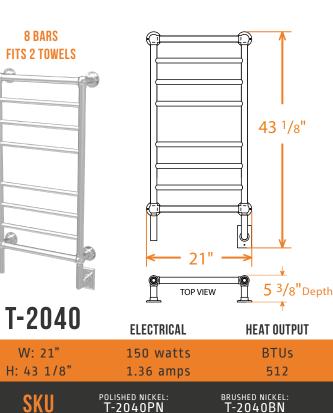












8 BARS **FITS 2 TOWELS** 36 3/8" 25 1/4" Bepth TOP VIEW T-2536 **ELECTRICAL HEAT OUTPUT** W: 25 1/4" **BTUs** 150 watts H: 35 1/4" 1.36 amps 512 POLISHED NICKEL: T-2536PN BRUSHED NICKEL **SKU** 

This expertly crafted Collection features round bars with beautiful finial accents. Traditional models are nickel plated in polished or brushed finish, fitting perfectly into a traditional space. Using replaceable heating elements, these liquid-filled electric heated towel racks are efficient and reliable. <image>

A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.

#### FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8

FOR REPLACEMENT BRACKET PACKS SEE COMPONENTS PAGE 68

PLEASE NOTE - PRODUCT SPECS ARE SUBJECT TO CHANGE WITHOUT NOTICE - PLEASE REFER TO FULL TECHNICAL DRAWINGS ON WEBSITE FOR ACCURATE DIMENSIONS

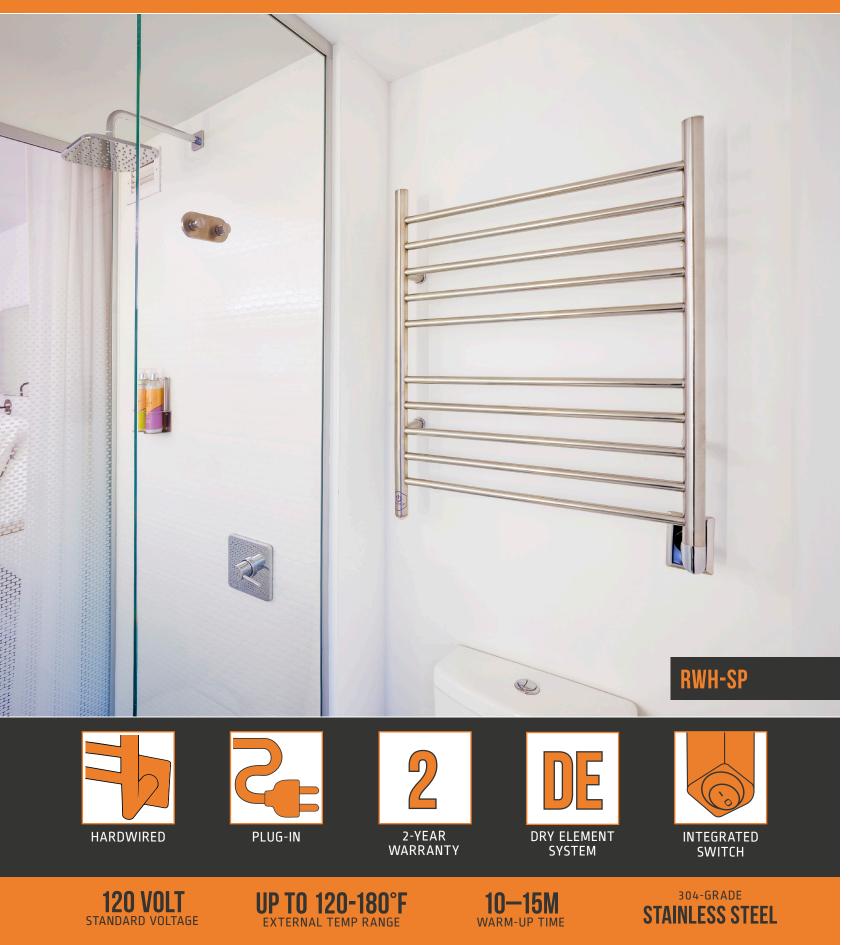




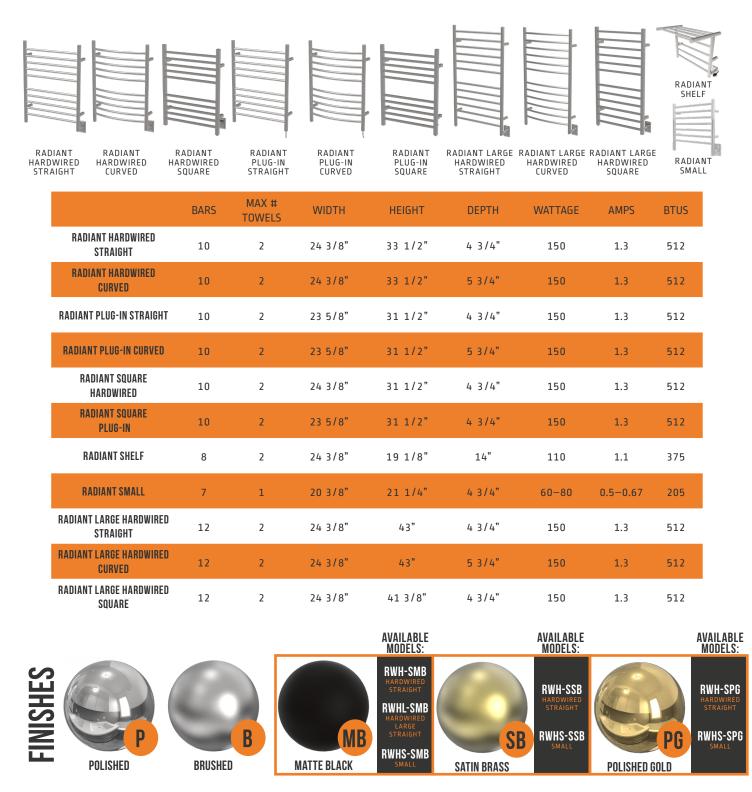








#### THE RADIANT COLLECTION IS DESIGNED TO HOLD NO MORE THAN 2 TOWELS AT ONE TIME - DO NOT OVERLOAD



The Radiant Collection is one of our most popular heated towel racks — affordable and efficient. Each model includes an integrated toggle switch located at the bottom of the vertical bar. Most models offered in both hardwired and plug-in variations for any application!



#### INTEGRATED ON/OFF Switch

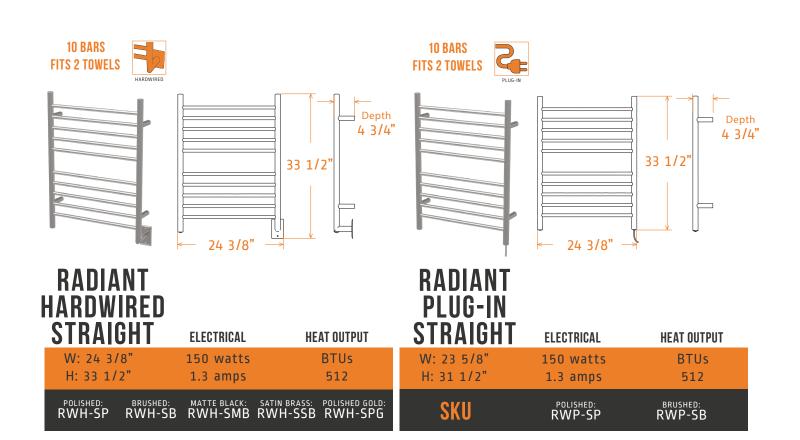
Allows complete control of the unit with the integrated illuminating on/off switch

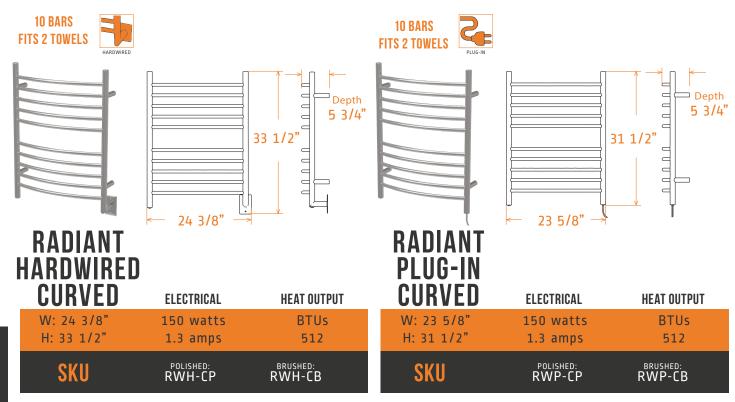
55

RADIAN'

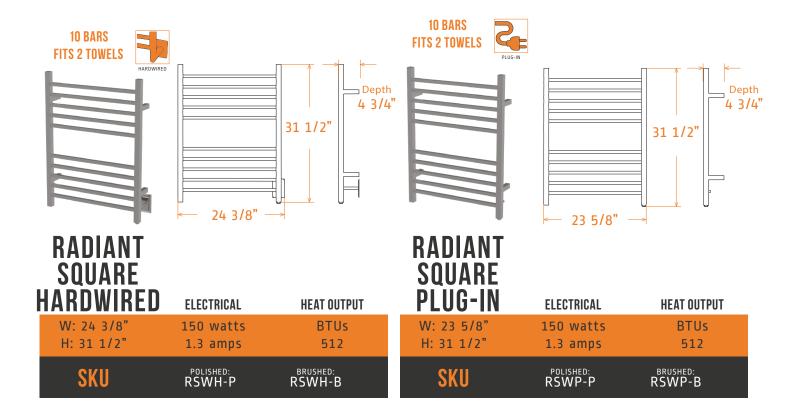
## **RADIANT COLLECTION**

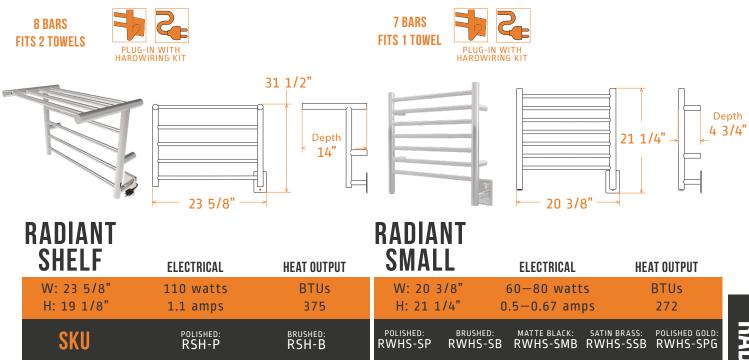
FOR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Radiant





RADIANT



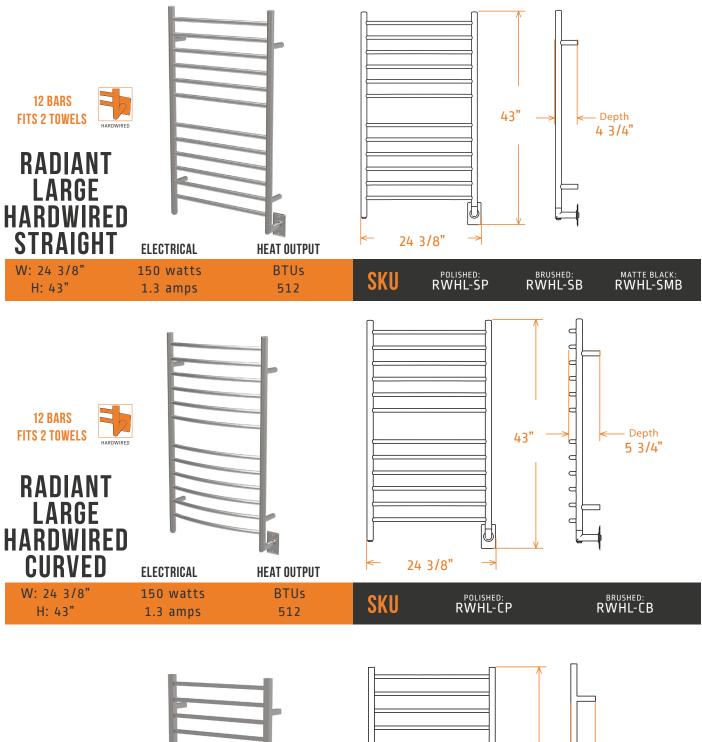


RADIANT

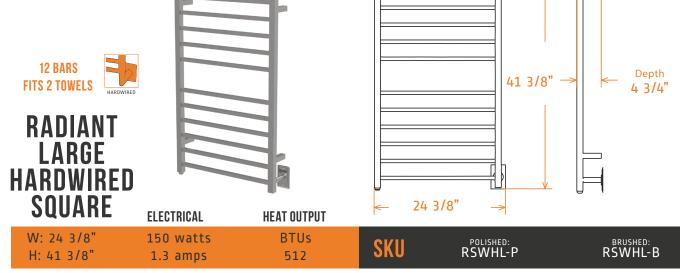
#### **RADIANT COLLECTION**

OR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Radiant

#### **STOCKED ITEMS**



Radiant



58 PLEASE NOTE - PRODUCT SPECS ARE SUBJECT TO CHANGE WITHOUT NOTICE - PLEASE REFER TO FULL TECHNICAL DRAWINGS ON WEBSITE FOR ACCURATE DIMENSIONS





A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



A 7-Day / 24-Hour Programmable Plug-In timer that allows you to set specific times of day when your heated towel rack turns on and off.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8



Replace the single gang plate included with all Radiant models with the double gang plate to conveniently locate the controller adjacent to the unit.

\*Radiant Square Models use the Jeeves DGP [see page.17]



Radiant Double Gang Plate (Polished) + Countdown Timer with Black Color Kit

#### **BRACKET PACKS**

Radiant / Large Radiant Square Radiant Small Radiant Shelf

FOR FULL SKU LIST SEE COMPONENTS PAGE 68

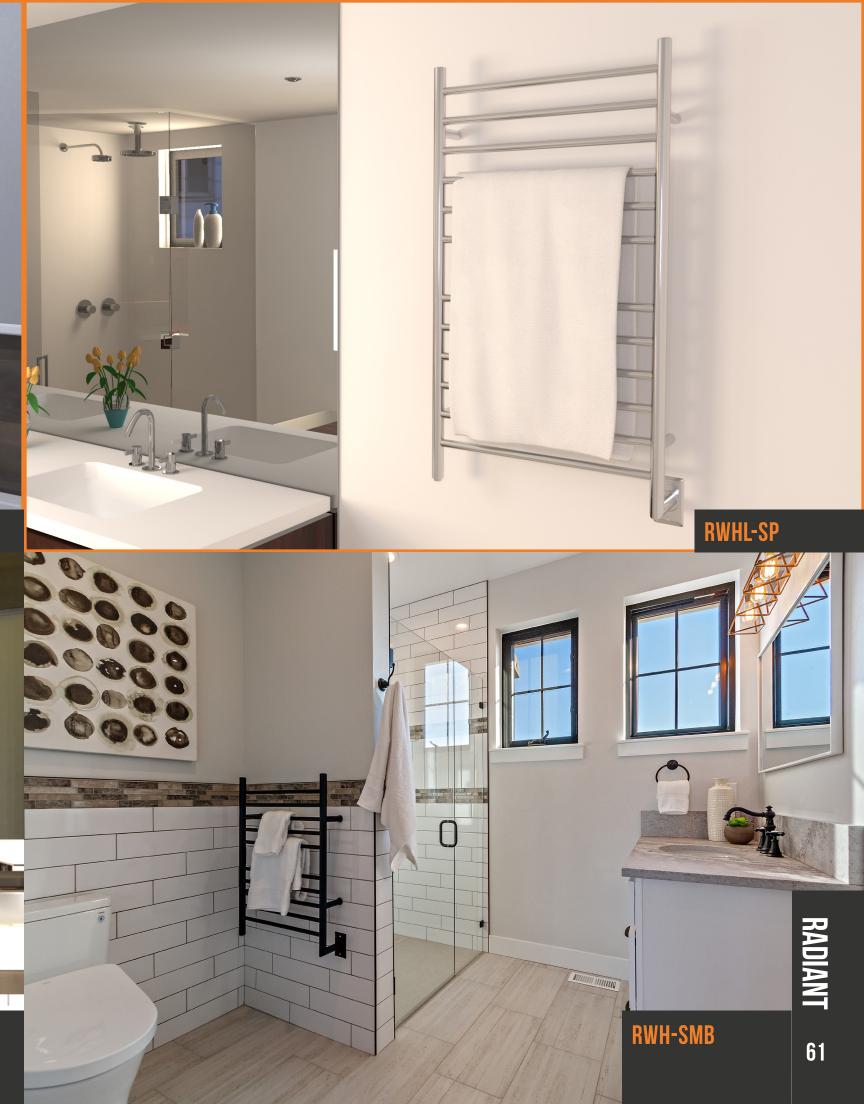
Replacement bracket packs for mounting Radiant models



#### INTEGRATED ON/OFF ILLUMINATING SWITCH

Each Radiant model features an integrated on/off illuminating switch, and does not require additional controls to function.













PLUG-IN



DRY ELEMENT SYSTEM



INTEGRATED SWITCH











FOR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Solo

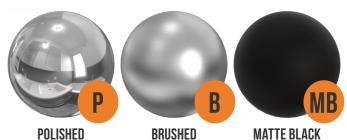
## SOLO COLLECTION





SOLO 24	ELEC	TRICAL	HEAT OUTPUT SOLO 3			ELECTRICAL HEAT OUTPUT			
W: 23 5/8" H: 38"	150 watts 1.35 amps				W: 32 1/2" H: 38"			BTUs 614	
SKU	POLISHED: SAFSP-24	BRUSHED: SAFSB-24	MATTE BLACK: SAFSMB-24		SKU	POLISHED: SAFSP-33	BRUSHED: SAFSB-33	MATTE BLACK: SAFSMB-33	

## **FINISHES**







A 7-Day / 24-Hour Programmable Plug-In timer that allows you to set specific times of day when your heated towel rack turns on and off.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8



## **PLUG-IN CORD**

Each Solo model features a 5' long cord to easily reach outlets. Polished and Brushed models have a white cable (pictured left) and matte black have a black cable.



# SWITCH

Integrated on/off switch illuminates when the unit is heating. Transparent, rubber boot makes the switch water resistant.

The Solo Collection is an affordable, freestanding heated towel rack that requires no installation and assembles in a few minutes. Lightweight and portable, these plug-in heated towel racks are easy to move from the bathroom to the laundry room or pool area.

> PLEASE NOTE - PRODUCT SPECS ARE SUBJECT TO CHANGE WITHOUT NOTICE - PLEASE REFER TO FULL TECHNICAL DRAWINGS ON WEBSITE FOR ACCURATE DIMENSIONS















INTEGRATED SWITCH





304-GRADE STAINLESS STEEL

J-DOO5B

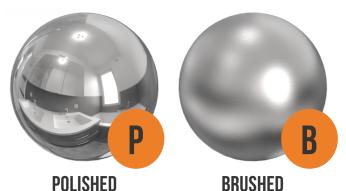


# SWIVEL COLLECTION



J-D006	б	2	21 7/8"	29 1/8"	4 1/4"	60	0.55	205
J-B003	б	1	25"	29 1/8"	4 1/4"	54	0.49	184
J-B004	8	2	25"	37"	4 1/4"	72	0.65	246

## **FINISHES**



## ACCESSORIES



A 7-Day / 24-Hour Programmable Plug-In timer that allows you to set specific times of day when your heated towel rack turns on and off.

#### FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8



#### **PLUG-IN CORD**

Each Swivel model features a 17"-32" long, black pigtail cord to easily reach outlets.

#### FOR REPLACEMENT BRACKET PACKS SEE COMPONENTS PAGE 68

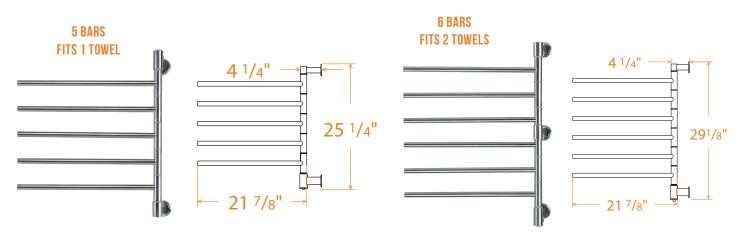


**SWITCH** Integrated on/off switch illuminates when the unit is heating. Transparent, rubber boot makes the switch water resistant.

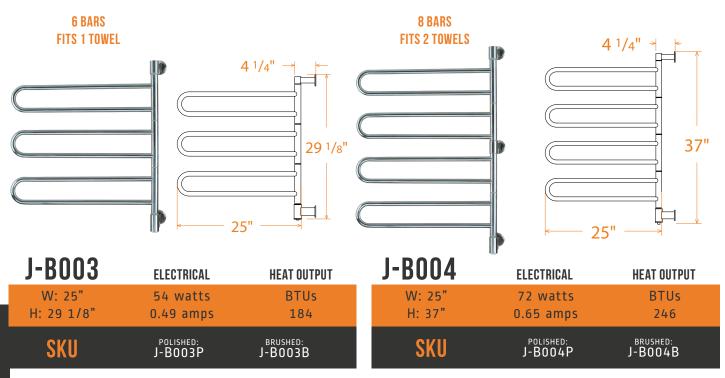
The unique design of the Swivel Collection is ideal for small spaces – Featuring swivel hinges allowing each bar to rotate 180° independently from the next bar. The lower temperature range of these models makes them more suited to be used as drying racks rather than towel warmers.

## **SWIVEL COLLECTION**

FOR FULL PRODUCT DIMENSION DRAWINGS VISIT www.ambaproducts.com/Swivel



J-D005	ELECTRICAL	HEAT OUTPUT	J-D006	ELECTRICAL	HEAT OUTPUT
W: 21 7/8" H: 25 1/4"	50 watts 0.45 amps	BTUs 171	W: 21 7/8" H: 29 1/8"	60 watts 0.55 amps	BTUs 205
SKU	polished: J-D005P	brushed: J-D005B	SKU	POLISHED: J-D006P	brushed: J-D006B



SWIVEL



# **BRACKET PACKS**

# COMPONENTS

JEEVES	FINISH	STANDARD	<b>SHORT</b> [-10mm / 3/8"]	EXTRA-SHORT [-25mm / 1"]	<b>LONG</b> [+10mm / 3/8"]
	POLISHED	AJ-BP-P	AJ-BPS-P	AJ-BPXS-P	AJ-BPL-P
	BRUSHED	AJ-BP-B	AJ-BPS-B	AJ-BPXS-B	AJ-BPL-B
	MATTE BLACK	AJ-BP-MB	AJ-BPS-MB	AJ-BPXS-MB	AJ-BPL-MB
	OIL-RUBBED BRONZE	AJ-BP-0	AJ-BPS-0	AJ-BPXS-O	AJ-BPL-0
	WHITE	AJ-BP-W	AJ-BPS-W	AJ-BPXS-W	AJ-BPL-W
RADIANT	FINISH	STANDARD/LARGE	SQUARE	SMALL	SHELF
	POLISHED	AR-BP-P	AR-BPSQ-P	AR-BPSM-P	AR-BPSH-P
	BRUSHED	AR-BP-B	AR-BPSQ-B	AR-BPSM-B	AR-BPSH-B
	MATTE BLACK	AR-BP-MB		AR-BPSM-MB	
	SATIN BRASS	AR-BP-SB		AR-BPSM-SB	
New A	POLISHED GOLD	AR-BP-PG		AR-BPSM-PG	
SIRIO	FINISH	STANDARD	<b>LONG</b> [+10mm / 3/8"]		2
and a second	POLISHED	AR-BP-P	AR-BPL-P	71	201
tangaa	BRUSHED	AR-BP-B	AR-BPL-B		
	OIL-RUBBED BRONZE	AR-BP-0	AR-BPL-O	SWI	VEI
	SATIN BRASS	AR-BP-SB	AR-BPL-SB		SKU
VEGA/QUADRO	FINISH	STANDARD	<b>LONG</b> [+10MM / 3/8"]	BRACKETS 2-Pack	ASW-BP2
	POLISHED	AVQ-BP-P	AVQ-BPL-P	3-Pack	ASW-BP3
	BRUSHED	AVQ-BP-B	AVQ-BPL-B		660
	MATTE BLACK	AVQ-BP-MB	AVQ-BPL-MB		
	WHITE	AVQ-BP-W	AVQ-BPL-W		
	AN	TUS		TRADI	
	FINISH	STANDARD		TRADII	
10 <b></b>	POLISHED	AA-BP-P		FINISH	STANDARD
••• • • • • • • • • •	BRUSHED	AA-BP-B		POLISHED NICKEL	AT-BP-PN
				BRUSHED NICKEL	AT-BP-BN

© COMPONENTS

## ELEMENTS





# **TERMS AND CONDITIONS OF SALE**

- 1. All products supplied are deemed to be free from manufacturing defects and in working order. Ownership is transferred on payment of the full purchase price as agreed and noted in the purchase order furnished by the buyer and confirmed by the seller.
- 2. Prices are quoted ex Atlanta, GA, USA and do not include shipping and handling costs (US Only). The shipping and handling costs will be agreed at time of order.
- 3. Net payment is due thirty (30) days from the date of shipment for credit qualifying customers. A charge will be added to the unpaid balance on all invoices not paid by the due date.
- 4. Seller's liability is limited to the cost of the product and does not include the cost of any other charges. Seller shall not be liable to or responsible for any consequential damages whatsoever, including but not limited to any damage or loss resulting from delay or default in delivery due to any cause.
- 5. Buyer expressly acknowledges and agrees that it waives any and all claims for consequential damages and/or any damages under Georgia General Laws. Seller's only liability hereunder shall be for replacement of defective goods. Replacement will be given only after Seller's inspection of the goods and its agreement to the claimed defective condition. Seller will replace product but will not accept any responsibility for installation or removal or any transport costs.
- 6. All claims shall be deemed waived unless made in writing and delivered to Seller within sixty (60) days after receipt by Buyer. A Guideline for Product Returns is available and needs to be followed when returning defective or damaged product.

# **SPECIAL ORDER ITEMS**

All special order items must be paid for up front or the Special Order Form must be completed by both Amba's customer and their client. All special order items carry a 10-16 week lead time which begins on the date the deposit or special order form is received and approved by Amba Products.

Once a deposit or Special Order form is received and approved, the orders are binding and cannot be modified or canceled for any reason. The Amba customer who places the order on behalf of their client is responsible for the cost of the product and payment is expected based upon the terms extended to Amba's customer.

# WARRANTY POLICY

If, within thirty (30) days of your order ship date, any product proves to be defective please contact your retailer immediately. Please DO NOT ship the product back to us without contacting us first and receiving an RGA (Returned Goods Authorization) Number and return instructions. Item(s) must be returns in a box comparable to the original manufacture's packaging. Pick up / replacement item(s) can only be sent to or picked up from the original "ship to" address. Only one pick-up attempt will be made.

Any time after the thirty-one [31] days of your order ship date, if a product proves to be defective; please contact your retailer immediately. Warranty begins 30 days from invoiced date. Please DO NOT ship the product back to us without contacting us first and receiving a RGA (Return Goods Authorization) Number and return instructions. It will be the customers' responsibility to get the product to and from Amba Products. This will be at the customer's expense. Please be sure to adequately package your product; Amba Products will not be held responsible for any damages that occurred during shipment. Once the product is received it will be properly inspected and tested.

Should we determine that the product is in fact defective, under warranty terms, it will be repaired and tested at our facility. You will be notified when your product will be ready for pickup or collection. If you choose to return the defective item, rather than replace it, we will charge a 15% restocking fee and your original shipping and processing charges will not be refunded. All transactions must take place under the original Purchase Order. This may only be done within the product warranty period. We will let you know our decision once we respond to your request.

#### **PRODUCT WARRANTY**

The seller offers a warranty for products that have been installed according to the installation instructions supplied with the product. The duration of the warranty varies depending on the product. Proof of purchase must be supplied with claim. Warranty begins 30 days from invoiced date. The warranty covers defects in workmanship and materials. This warranty is only valid for product purchased and used in the United States, Canada and Mexico.

#### **DURATION OF WARRANTY:**

JEEVES Collection – 10 years.\* QUADRO Collection – 3 years. SIRIO Collection – 3 years. VEGA Collection – 3 years. ANTUS Collection – 3 years. SOLO Collection – 2 years. SWIVEL Collection – 2 years. TRADITIONAL Collection – 3 years.\* RADIANT Collection – 2 years

\*If the electric element in the Jeeves or Traditional heated towel rack is faulty it will be replaced within the first 2 years for any reason. Thereafter, elements can be replaced at a cost which is available on application. Power surges affect all electrical appliances and we cannot be held responsible beyond this period.

# RETURNS

If you would like to return your item within thirty (30) days of your order ship date please contact the retailer you purchased the product from to receive an RGA (Return Goods Authorization). Item(s) must be returns in a box comparable to the original manufacture's packaging (The 16 AWG wire must not be damaged or cut; all assembly fittings must be in the packaging.)

Returns of incorrectly ordered products are subject to a restocking fee. If you have ordered incorrectly, and wish to order the correct product and return the incorrect product, your restocking fee for an invoice 90 day or less will be 15%. Restocking fees for 91 day or greater with a re-order, restocking fee is reduced from 40% to 25%. Once the product has been received at our warehouse, it will be inspected and you will be credited for the returned product less the applicable restocking fee and original shipping and processing charges. If you choose to place a re-order the restocking fee will not be waived. The return of the product is at your expense.

If you wish to return a product but do not place a reorder, the restocking fee will be 25%. Items returned after 90 days are subject to a 40% restocking fee or may not be returnable at all (This applies to current versions only)

Once the product has been received at our warehouse, it will be inspected and you will be credited for the returned product less the applicable restocking fee and original shipping and processing charges.

# **BEFORE 90 DAYS**

**RETURN WITH REORDER =** 15% RESTOCKING FEE

**RETURN WITHOUT REORDER =** 25% RESTOCKING FEE

## AFTER 90 DAYS

**RETURN WITH REORDER =** 25% RESTOCKING FEE

**RETURN WITHOUT REORDER = 40% RESTOCKING FEE** 

ITEM(S) MUST BE RETURNED IN A BOX COMPARABLE TO THE ORIGINAL MANUFACTURE'S PACKAGING (THE 16 AWG WIRE MUST NOT BE DAMAGED OR CUT; ALL ASSEMBLY FITTINGS MUST BE IN THE PACKAGING.)

ANY ITEM THAT HAS BEEN INSTALLED IS CONSIDERED A WARRANTY RGA AND IS SUBJECT TO A 15% RESTOCKING FEE AS STATED

# RETURNS

